



Congratulations on your rugged, reliable new Troy-Bilt®.

Parts/Warranty Supplement

Models

Storm: 2410, 2420, 2620, 2625, 2690 XP, 2840, 2890, 3090, 3090 XP
Vortex: 2490, 2690, 2890, 3090 XP

Warranty

This document contains information for all listed models. Warranty information included in this document is specific to your purchased product.

Customer Support

Please do NOT return the machine to the retailer or dealer without first contacting the Customer Support Department.

If you have difficulty assembling this product, have questions regarding the controls, operation, or maintenance of this machine, want to order replacement parts/attachments/accessories, or want to view an online How-To video; you can seek help from the experts. Have your full model number and serial number ready. Choose from the options below:

◇ Web: www.troybilt.com/equipment/troybilt

◇ Phone: (800) 828-5500

◇ Mail: Troy-Bilt LLC • P.O. Box 361131 • Cleveland, OH • 44136-0019

Replacement Parts

| Part Number | Description | Part Number | Description |
|-------------|---|-------------|--|
| 925-1629 † | Lamp, 12V | 790-00118 | Shave Plate (Storm: 2840, 2890; Vortex 2890) |
| 738-04124A | Shear Pin, 1.50 | 790-00119 | Shave Plate (Storm 3090, Storm & Vortex 3090 XP) |
| 714-04040 | Cotter Pin | 954-04050A | Auger Drive Belt (Storm: 2410, 2420, 2620, 2625, 2690 XP) |
| 784-5580 | Slide Shoe, Standard | 954-04195A | Auger Drive Belt (Storm: 2840, 2890, 3090, 3090 XP; Vortex Models) |
| 790-00091 | Slide Shoe, Deluxe | 954-04260 | Wheel Drive Belt (Storm: 2410, 2420, 2620, 2625, 2690 XP) |
| 931-2643 | Chute Clean-out Tool | 954-04201A | Wheel Drive Belt (Storm: 2840, 2890, 3090, 3090 XP; Vortex Models) |
| 951-10630 | Safety Key | 684-04153C | Friction Wheel Assembly |
| 951-10292 | Spark Plug | 935-04054 | Friction Wheel Rubber |
| 790-00120 | Shave Plate (Storm: 2410, 2420; Vortex 2490) | | |
| 790-00121 | Shave Plate (Storm: 2620, 2625, 2690 XP; Vortex 2690) | | |

† If Equipped

Attachments & Accessories

| Part Number | Description | Part Number | Description |
|--------------|---|--------------|--------------------------------|
| 929-0071A | Extension Cord, 110V | 490-900-0062 | Non-Stick Spray |
| 753-05762A | Heated Grips* | 490-240-0011 | Fuel Test Swabs |
| OEM-390-679 | Drift Cutter Kit | 490-850-0008 | Siphon Pump |
| 490-241-0010 | Polymer Skid Shoe Kit | 490-000-0028 | Carburetor and Choke Cleaner |
| 490-241-0038 | Roller Skid Shoes | 490-325-L019 | 24 oz. Tire and Tube Sealant |
| 490-241-0032 | Snow Cab | 490-325-L021 | 1 Gallon Tire and Tube Sealant |
| 490-241-Y014 | Troy-Bilt Snow Thrower Maintenance Kit | 490-850-L013 | Tire/Tube Foot Pump |
| 490-290-0010 | Snow Thrower Cover | 490-850-L014 | Deluxe Tire Plug Kit |
| 490-241-0028 | Snow Thrower Tire Chains (16" x 4.8" Tires) | 22208 | 8 oz. Fuel Stabilizer |
| 490-241-0029 | Snow Thrower Tire Chains (16" x 6.5" Tires) | 22216 | 32 oz. Fuel Stabilizer |

*Not compatible with Storm 2410.



Form No. 769-10812
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Papers are easy to lose. Register your product at troybilt.com/register and you can easily download a replacement manual or find parts for your product. MTD LLC, P.O. Box 361131, Cleveland, Ohio 44136-0019.

MANUFACTURER'S LIMITED WARRANTY FOR



LIMITED WARRANTY

The limited warranty set forth herein is given by Troy-Bilt LLC with respect to a new Snow Thrower product ("Snow Thrower") purchased and used in the United States and/or Canada to the Initial Purchaser (as defined herein). This limited warranty does not cover Emission Control Systems and is not a Federal Emission Control Warranty Statement as defined by U.S. federal law. Please refer to the Federal Emission Control Warranty Statement in the operator's manual for warranties covering Emission Control Systems.

Scope of the Limited Warranty

Troy-Bilt LLC offers the following limited warranty to the Initial Purchaser for residential or otherwise non-commercial use: except for the Exclusions (defined herein), during the Warranty Period (as defined herein), this Snow Thrower will be free from manufacturing defects (including workmanship and materials). The "Initial Purchaser" is the first person to purchase this new Snow Thrower from an authorized Troy-Bilt dealer, distributor and/or retailer of such products. This limited warranty is non-transferable. Except as otherwise set forth herein, the limited warranty period for this new Snow Thrower (other than the Troy Bilt XP model Snow Throwers) purchased by the Initial Purchaser is **two (2) years** from the date of purchase as shown on the original sales receipt for the product ("Warranty Period"). Except as otherwise set forth herein, the Warranty Period for **Troy-Bilt XP model Snow Throwers** shall be **three (3) years** from the date of purchase as shown on the original sales receipt for the Troy-Bilt XP model Snow Thrower.

Auger Gearbox — Troy-Bilt warrants the auger gearbox against defects in material and workmanship for a period of four (4) years, commencing on the date of the snow thrower's original purchase.

Defects in Workmanship or Materials

Except for the Exclusions, this Snow Thrower is warranted to be free from manufacturing defects in either workmanship or materials for the Warranty Period. During the Warranty Period, Troy-Bilt LLC will, at its option, either repair or replace any original part that is covered by this limited warranty and is determined to be defective in workmanship or material.

To qualify for this limited warranty this Snow Thrower:

1. Must have been purchased from an authorized retailer.
2. Must have been purchased within the United States by the Initial Purchaser.
3. Must have been used for residential purposes only.
4. Must have been used in a manner consistent with the normal and proper intended use for this Snow Thrower. This Snow Thrower is not intended for rental or commercial use.

Who can perform repairs under this warranty?

In order to qualify for the limited warranty as set forth herein, the repairs made under this warranty must be performed by an authorized Troy-Bilt service provider.

How to get service under this limited warranty:

To locate a Troy-Bilt warranty service provider, contact your authorized Troy-Bilt dealer, distributor, or retailer or contact Troy-Bilt LLC at P.O. Box 361131, Cleveland, Ohio 44136-0019 or call 1-877-282-8684 or log on to our Website at www.troybilt.com. In Canada, contact MTD Products Limited, Kitchener, ON N2G 4J1, or call 1-800-668-1238 or log on to our Web site at www.mtdcanada.com. This limited product warranty is provided by Troy-Bilt LLC and is the only product warranty provided by Troy-Bilt LLC for this Snow Thrower. A COPY OF YOUR SALES RECEIPT IS REQUIRED FOR WARRANTY SERVICE.

What this limited warranty does not cover.

This limited warranty does not cover the following (the "Exclusions"):

1. Product purchased outside of the United States.
2. Emission Control Systems. These items are subject to a separate warranty under the applicable Federal Emission Control Warranty Statement. Please refer to the applicable Federal Emission Control Warranty Statement for terms and conditions relating to Emission Control Systems.
3. Damage due to lack of maintenance and/or improper maintenance as described in the operator's manual.

4. Normal wear and tear resulting from use of the product.
5. Any expendable, consumable, or routine maintenance item which needs replacement or service as part of normal maintenance, unless such items have defects that cause failure or premature wear within the first thirty (30) days. Normal wear items include but are not limited to, tires, oil filters, air filters, spark plugs, belts, filters, fuses, batteries, snow thrower skid shoes, friction wheels, shave plates, auger spiral rubber, and other consumable items.
6. Use of the product that is not consistent with the intended use thereof as described in the operating instructions, including, but not limited to, abuse, misuse and/or neglect of the Snow Thrower or any use inconsistent with and/or non-compliant with instructions contained in the Operator's Manual.
7. Any Snow Thrower that has been altered or modified in a manner not consistent with the original design of the Snow Thrower or in a manner not approved by Troy-Bilt LLC.
8. Paint repairs or replacements for defective paint (including materials and application) are covered for a period of three (3) months.
9. Wheel rims are covered for a period of three (3) months for manufacturing defects.

This warranty does not cover and Troy-Bilt LLC disclaims any responsibility for:

1. Loss of time or loss of use of the Snow Thrower.
2. Transportation costs and other expenses incurred in connection with the transport of the Snow Thrower to and from the authorized Troy-Bilt service provider.
3. Any loss or damage to other equipment or personal items.
4. Damages caused by improper maintenance or the use of other than the specified fuel, oil or lubricants as approved in the operator's manual.
5. Damage resulting from the installation or use of any accessory or part not approved by Troy-Bilt for use with the Snow Thrower.

Limitations:

1. THERE ARE NO IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO WARRANTY SHALL APPLY AFTER THE APPLICABLE WARRANTY PERIOD AS SET FORTH ABOVE AS TO THE PARTS AS IDENTIFIED. NO OTHER EXPRESS WARRANTY OR GUARANTEE, WHETHER WRITTEN OR ORAL, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR ENTITY, INCLUDING A DEALER OR RETAILER, WITH RESPECT TO ANY PRODUCT SHALL BIND TROY-BILT LLC. DURING THE WARRANTY PERIOD, THE EXCLUSIVE REMEDY IS REPAIR OR REPLACEMENT OF THE DEFECTIVE PART, AS SET FORTH ABOVE. (SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.)
2. THE PROVISIONS AS SET FORTH HEREIN PROVIDE THE SOLE AND EXCLUSIVE REMEDY ARISING FROM THE SALE. TROY-BILT SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGES INCLUDING, WITHOUT LIMITATION, FOR TRANSPORTATION OR FOR RELATED EXPENSES, OR FOR RENTAL EXPENSES TO TEMPORARILY REPLACE A WARRANTED PRODUCT. (SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.)
3. In no event shall recovery of any kind be greater than the amount of the purchase price of the product sold. Alteration of the safety features of the product shall void this limited warranty. You assume the risk and liability for loss, damage, or injury to you and your property and/or to others and their property arising out of the use or misuse or inability to use the product.

How State Law Relates to this Warranty:

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Troy-Bilt LLC, P.O. BOX 361131 CLEVELAND, OHIO 44136-0019; Phone: 1-866-840-6483, 1-330-558-7220
MTD Canada Limited - KITCHENER, ON N2G 4J1; Phone 1-800-668-1238