

# Parts/Warranty Supplement

#### Warranty

Squall 210, Squall 210E, Squall 2100

This document contains information for all listed models. Warranty information included in this document is specific to your purchased product.

# **Customer Support**

Models

Please do NOT return the machine to the retailer or dealer without first contacting the Customer Support Department.

If you have difficulty assembling this product, have questions regarding the controls, operation, or maintenance of this machine, want to order replacement parts/attachments/accessories, or want to view an online How-To video; you can seek help from the experts. Have your full model number and serial number ready. Choose from the options below:

#### Web: www.troybilt.com/equipment/troybilt

- ◊ Phone: (800) 828-5500
- Mail: Troy-Bilt LLC P.O. Box 361131 Cleveland, OH 44136-0019

#### **Replacement Parts**

Part Number	Description
954-04050A	Auger Drive Belt
753-06469	Rubber Auger Paddle Kit (Includes 2 paddles & 12 hex washer screws)
946-04782 946-04701	Auger Control Lever Cable (Clutch Cable) (Squall 210 & Squall 210E) Auger Control Lever Cable (Clutch Cable) (Squall 2100)
634-04607 634-05036	Wheel Assembly, 7" x 2" (Squall 210 & Squall 210E) Wheel Assembly, 8" x 2" (Squall 2100)
731-08171	Shave Plate
951-10630	Safety Key
951-10292	Spark Plug
931-2643	Chute Clean-out Tool



Form No. 769-10815 (May 21, 2015)

Papers are easy to lose. Register your product at troybilt.com/register and you can easily download a replacement manual or find parts for your product. MTD LLC, P.O. Box 361131, Cleveland, Ohio 44136-0019.

# MANUFACTURER'S LIMITED WARRANTY FOR

# **CTROY-BILT**<sup>®</sup>

The limited warranty set forth below is given by Troy-Bilt LLC with respect to new merchandise purchased and used in the United States and/or its territories and possessions, and by MTD Products Limited with respect to new merchandise purchased and used in Canada and/or its territories and possessions (either entity respectively, "Troy-Bilt").

This warranty is in addition to any applicable emissions warranty provided with your product.

For non-commercial use, Troy-Bilt warrants that this product (excluding *Normal Wear Parts, Auger Gearbox,* and *Attachments* as described below) against defects in material and workmanship for a period of two (2) years commencing on the date of original purchase and will, at its option, repair or replace, free of charge, any part found to be defective in materials or workmanship. This limited warranty shall only apply if this product has been operated and maintained in accordance with the Operator's Manual furnished with the product, and has not been subject to misuse, abuse, commercial use, neglect, accident, improper maintenance, alteration, vandalism, theft, fire, water, or damage because of other peril or natural disaster. Damage resulting from the installation or use of any part, accessory or attachment not approved by Troy-Bilt for use with the product(s) covered by this manual will void your warranty as to any resulting damage.

Normal Wear Parts are warranted to be free from defects in material and workmanship for a period of thirty (30) days from the date of purchase. Normal wear parts include, but are not limited to items such as: batteries, belts, blades, blade adapters, tines, grass bags, wheels, rider deck wheels, seats, snow thrower skid shoes, friction wheels, shave plates, auger spiral rubber and tires.

Auger Gearbox — Troy Bilt warrants the auger gearbox (on threestage snow thrower models only) against defects in material and workmanship for a period of four (4) years, commencing on the date of the snow thrower's original purchase.

Attachments — Troy-Bilt warrants attachments for this product against defects in material and workmanship for a period of one (1) year, commencing on the date of the attachment's original purchase or lease. Attachments include, but are not limited to items such as: grass collectors and mulch kits.

**HOW TO OBTAIN SERVICE:** Warranty service is available, WITH PROOF OF PURCHASE, through your local authorized service dealer. To locate the dealer in your area:

#### In the U.S.A.

Check your Yellow Pages, or contact Troy-Bilt LLC at P.O. Box 361131, Cleveland, Ohio 44136-0019, or call 1-866-840-6483, 1-330-558-7220 or log on to our Web site at www.troybilt.com.

#### <u>In Canada</u>

Contact MTD Products Limited, Kitchener, ON N2G 4J1, or call 1-800-668-1238 or log on to our Web site at www.mtdcanada.com.

This limited warranty does not provide coverage in the following cases:

- a. Log splitter pumps, valves, and cylinders have a separate one-year warranty.
- Boutine maintenance items such as lubricants, filters, blade sharpening, tune-ups, brake adjustments, clutch adjustments, deck adjustments, and normal deterioration of the exterior finish due to use or exposure.
- c. Service completed by someone other than an authorized service dealer.
- d. Troy-Bilt does not extend any warranty for products sold or exported outside of the United States and/or Canada, and their respective possessions and territories, except those sold through Troy-Bilt's authorized channels of export distribution.
- e. Replacement parts that are not genuine Troy-Bilt parts.
- f. Transportation charges and service calls.
- g. Troy-Bilt does not warrant this product for commercial use.

No implied warranty, including any implied warranty of merchantability or fitness for a particular purpose, applies after the applicable period of express written warranty above as to the parts as identified. No other express warranty, whether written or oral, except as mentioned above, given by any person or entity, including a dealer or retailer, with respect to any product, shall bind Troy-Bilt. During the period of the warranty, the exclusive remedy is repair or replacement of the product as set forth above.

The provisions as set forth in this warranty provide the sole and exclusive remedy arising from the sale. Troy-Bilt shall not be liable for incidental or consequential loss or damage including, without limitation, expenses incurred for substitute or replacement lawn care services or for rental expenses to temporarily replace a warranted product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you.

In no event shall recovery of any kind be greater than the amount of the purchase price of the product sold. **Alteration of safety features of the product shall void this warranty.** You assume the risk and liability for loss, damage, or injury to you and your property and/or to others and their property arising out of the misuse or inability to use the product.

This limited warranty shall not extend to anyone other than the original purchaser or to the person for whom it was purchased as a gift.

**HOW STATE LAW RELATES TO THIS WARRANTY:** This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**IMPORTANT:** Owner must present Original Proof of Purchase to obtain warranty coverage.

Troy-Bilt LLC, P.O. BOX 361131 CLEVELAND, OHIO 44136-0019; Phone: 1-866-840-6483, 1-330-558-7220 MTD Canada Limited - KITCHENER, ON N2G 4J1; Phone 1-800-668-1238

# FEDERAL and/or CALIFORNIA EMISSION CONTROL WARRANTY STATEMENT YOUR WARRANTY RIGHTS AND OBLIGATIONS

MTD Consumer Group Inc, the United States Environmental Protection Agency (EPA), and for those products certified for sale in the state of California, the California Air Resources Board (CARB) are pleased to explain the evaporative emission control system (ECS) warranty on your 2014-2015 small off-road equipment (outdoor equipment). In California, new outdoor equipment must be designed, built and equipped to meet the State's stringent anti-smog standards (in other states, outdoor equipment must be designed, built, and equipped to meet the U.S. EPA small off-road spark ignition engine regulations). MTD Consumer Group Inc must warrant the ECS on your outdoor equipment for the period of time listed below, provided there has been no abuse, neglect, or improper maintenance of the outdoor equipment.

Your ECS may include parts such as fuel tanks, fuel lines, fuel caps, valves, canisters, filters, vapor hoses, clamps, connectors, and other associated emission-related components.

Where a warrantable condition exists, MTD Consumer Group Inc will repair your outdoor equipment at no cost to you including diagnosis, parts, and labor.

# MANUFACTURER'S WARRANTY COVERAGE:

This emission control system is warranted for two years. If any emission-related part on your outdoor equipment is defective, the part will be repaired or replaced by MTD Consumer Group Inc.

### **OWNER'S WARRANTY RESPONSIBILITIES:**

As the outdoor equipment owner, you are responsible for performance of the required maintenance listed in your owner's manual. MTD Consumer Group Inc recommends that you retain all receipts covering maintenance on your outdoor equipment, but MTD Consumer Group Inc cannot deny warranty solely for the lack of receipts.

As the outdoor equipment owner, you should however be aware that MTD Consumer Group Inc may deny you warranty coverage if your outdoor equipment or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

You are responsible for presenting your outdoor equipment to MTD Consumer Group Inc's distribution center or service center as soon as the problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. If you have a question regarding your warranty coverage, you should contact the MTD Consumer Group Inc Service Department at 1-800-800-7310 or at http://support.mtdproducts.com.

# **GENERAL EMISSIONS WARRANTY COVERAGE:**

MTD Consumer Group Inc warrants to the ultimate purchaser and each subsequent purchaser that the outdoor equipment is: (1) designed, built, and equipped so as to conform with all applicable regulations; and (2) free from defects in materials and workmanship that cause the failure of a warranted part for a period of two years.

The warranty period begins on the date the outdoor equipment is delivered to an ultimate purchaser or first placed into service.

Subject to certain conditions and exclusions as stated below, the warranty on emission-related parts is as follows:

- 1. Any warranted part that is not scheduled for replacement as required maintenance in the written instructions supplied is warranted for the warranty period stated above. If the part fails during the period of warranty coverage, the part will be repaired or replaced by MTD Consumer Group Inc according to subsection (4) below. Any such part repaired or replaced under warranty will be warranted for the remainder of the period.
- 2. Any warranted part that is scheduled only for regular inspection in the written instructions supplied is warranted for the warranty period stated above. Any such part repaired or replaced under warranty will be warranted for the remaining warranty period.
- 3. Any warranted part that is scheduled for replacement as required maintenance in the written instructions supplied is warranted for the period of time before the first scheduled replacement date for that part. If the part fails before the first scheduled replacement, the part will be repaired or replaced by MTD Consumer Group Inc according to subsection (4) below. Any such part repaired or replaced under warranty will be warranted for the remainder of the period prior to the first scheduled replacement point for the part.
- 4. Repair or replacement of any warranted part under the warranty provisions herein must be performed at a warranty station at no charge to the owner.
- 5. Notwithstanding the provisions herein, warranty services or repairs will be provided at all of our distribution centers that are franchised to service the subject engines or equipment.
- 6. The outdoor equipment owner will not be charged for diagnostic labor that is directly associated with diagnosis of a defective, emissionrelated warranted part, provided that such diagnostic work is performed at a warranty station.
- 7. MTD Consumer Group Inc is liable for damages to other engine or equipment components proximately caused by a failure under warranty of any warranted part.
- 8. Throughout the off-road engine and equipment warranty period stated above, MTD Consumer Group Inc will maintain a supply of warranted parts sufficient to meet the expected demand for such parts.
- 9. Any replacement part may be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner. Such use will not reduce the warranty obligations of MTD Consumer Group Inc.
- 10. Add-on or modified parts that are not exempted by the Air Resources Board may not be used. The use of any non-exempted add-on or modified parts by the ultimate purchaser will be grounds for disallowing a warranty claim. MTD Consumer Group Inc will not be liable to warrant failures of warranted parts caused by the use of a non-exempted add-on or modified part.

# WARRANTED PARTS:

The repair or replacement of any warranted part otherwise eligible for warranty coverage may be excluded from such warranty coverage if MTD Consumer Group Inc demonstrates that the outdoor equipment has been abused, neglected, or improperly maintained, and that such abuse, neglect, or improper maintenance was the direct cause of the need for repair or replacement of the part. That notwithstanding, any adjustment of a component that has a factory installed, and properly operating, adjustment limiting device is still eligible for warranty coverage. Further, the coverage under this warranty extends only to parts that were present on the off-road equipment purchased.

The following emission warranty parts are covered (if applicable):

- 1. Fuel Metering System
  - Fuel pump
  - Fuel tank
- 2. Evaporative Control
  - Fuel hose
  - Fuel hose clamps
  - Tethered fuel cap
  - Carbon canister
  - Vapor lines